

TALKING NOTES FOR MR AMOS WANGORA, ACTING CHIEF EXECUTIVE OFFICER OF KENTRADE DURING THE DEPLOYMENT FOR CSOs TO NAMANGA, BUSIA, ISEBANIA AND MALABA BORDER POSTS ON MAY, 29 2015 AT THE KENTRADE BOARDROOM

Salutations

- Colleagues

Greetings

- I hope as doing fine in your respective working areas

Congratulations

- Let me commence by saying that we as management are proud of you (as our customer service officers) and by extension your families for the understanding as we strive to take KenTrade to its desired future.

Deployment

- As you are all aware, your deployment to the border posts was to have taken effect on the day you reported to duty but owing to obvious reasons, these was not possible. Today, however we consider your deployment as one of our milestones in in the organization
- Indeed although as young people with a great team of talented staff whose dedication, passion and sacrifice has been tested beyond measure by the long working hours and numerous travels away from the families, let me convey my sincere appreciation to each and every one of your for the services that you rendered so far during your tour of here duty while in Nairobi.
- Based on feedbacks and appraisals from your Supervisors, the HR and our stakeholders, I can proudly say that you have acquitted yourself well and remain confident in your ability to represent KenTrade at your new duty station.

Conclusion

- As I conclude because I not intend to make a long speech, I would like to reiterate the management's full confidence in you and your ability to represent KenTrade in your stations. You are obviously our frontline

staff (face of KenTrade) and therefore key determinant on KenTrade's impact among the stakeholders. We have no doubt that your sterling performance here at the headquarters will sustainably be replicated at the borders.

- Finally, Our communications remain open and I wish you success in your endeavours.

Thank You