



Simplifying Trade Processes for Kenya's Competitiveness

KENYA TRADE NETWORK AGENCY (KENTRADE)

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ADDENDUM No II

TENDER NO. KTNA/OT/14/2017-2018

TENDER NAME: SUPPLY, INSTALLATION AND CUSTOMIZATION OF AN ELECTRONIC DOCUMENT MANAGEMENT SYSTEM (EDMS)

KENTRADE RESPONSE TO BIDDER QUERIES

| NO | QUERY | KENTRADE RESPONSE |
|----|--|---|
| 1 | What types of reports are to be configured through the reporting tool? We understand system reports are required for ex: User Login, Document creation, Group privilege, Failed login attempt etc. are basic ones. Please confirm if you need any other type of reports. | Yes, the basic EDMS reports, successful login, what was accessed etc. |
| 2 | We understand integration with BPS, Oracle ERP and Microsoft CRM is required. What will be the use case for integration with BPS, Oracle ERP & Microsoft CRM? Are we only importing documents from these applications or doing data exchange with these applications? | DATA exchange with this application. |
| 3 | Out of 200 users, how many users will be specifically accessing the workflow system (Correspondence management)? | At least 10 Users concurrently |
| 4 | Tender Submission Extension | The tender submission date has been extended to Tuesday 19th June 2018 at 10:00 am. |

The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.

CHIEF EXECUTIVE OFFICER