

## **PUBLIC NOTICE**

### ***Kenya TradeNet System Planned Downtime***

We wish to notify the general public that a major security Upgrade on the *Kenya TradeNet System* network infrastructure is scheduled to take place on **Saturday, November 17, 2018 from 2000hrs to Sunday, November 18, 2018 at 0400hrs.**

During this period, the **[www.kenyatradenet.go.ke](http://www.kenyatradenet.go.ke)** will be unavailable to our Users including Partner Government Agencies, Clearing Agents, Shipping Agents, Exporters and Importers.

We apologise for any inconvenience that may be caused as a result of this exercise and reaffirm our commitment to remain the *Most Efficient Government Agency* in international trade facilitation in Kenya.

Our customer support services remains available on the following contacts:

- **Twitter:** @KenTrade\_care
- **Facebook:** @KenTradeCare
- **Landline:** +254 (20) 4965000
- **Mobile:** 0709950000
- **Email:** [contactcentre@kentrade.go.ke](mailto:contactcentre@kentrade.go.ke)