

## **PUBLIC NOTICE**

### ***Kenya TradeNet System Planned Downtime***

We wish to notify the general public that in order to enhance the Kenya TradeNet System performance and availability we shall undertake routine maintenance on **Saturday November 10, 2018 from 2000hrs to Sunday November 11, 2018 at 0400hrs.**

During this period, the **[www.kenyatradenet.go.ke](http://www.kenyatradenet.go.ke)** will be unavailable to our Users including Partner Government Agencies, Clearing Agents, Shipping Agents, Exporters and Importers. We apologise for any inconvenience that may be caused as a result of this exercise and reaffirm our commitment to remain the *Most Efficient Government Agency* in international trade facilitation in Kenya.

Our customer support services remains available on the following contacts:

- **Twitter:** @KenTrade\_care
- **Facebook:** @KenTradeCare
- **Landline:** +254 (20) 4965000
- **Mobile:** 0709950000
- **Email:** [contactcentre@kentrade.go.ke](mailto:contactcentre@kentrade.go.ke)

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**[www.kentrade.go.ke](http://www.kentrade.go.ke)**