



*Simplifying Trade Processes for Kenya's Competitiveness*  
**KENYA TRADE NETWORK AGENCY (KENTRADE)**  
 Embankment Plaza – First Floor P.O. Box 36943-00200-NAIROBI  
 Tel: +254 020 2614896; email: [info@kentrade.go.ke](mailto:info@kentrade.go.ke) ;  
[procurement@kentrade.go.ke](mailto:procurement@kentrade.go.ke)

### ADDENDUM No II

**TENDER NO.      KTNA/OT/06/2019-2020**

**TENDER FOR PROVISION OF PAYMENT GATEWAY SERVICES FOR THE KENYA TRADENET SYSTEM**

**KENTRADE RESPONSE TO BIDDER QUERIES**

NO	QUERY	KENTRADE RESPONSE
1	The system consists of 21 modules and functionalities that allow users, mostly traders, to lodge documents to relevant Government Regulatory Agencies. Could you please share the architecture of the current system to study the integration scenarios with the payment gateway?	Integration scenarios are tied to the payment workflows as given in the tender document. The interface points should be sufficient guide on integration scenarios. See Appendix I process flows and process steps. System architecture will be shared by the winning bidder upon signing non-disclosure agreement among other contractual obligations.
2	The Only channels that will initiate the transactions are the web Browser and mobile application from a Kentrade perspective,	Transaction initiation is event based in line with user interaction on the TradeNet System;
3	If Applicable, KenTrade can communicate the budget for this project?	Budget cannot be disclosed;
4	Will the Payment Gateway be on premise based or cloud based?	The nature of hosting of the payment gateway is not restricted as long as it's in line with applicable laws and regulations governing payment data. Refer to this statement under scope "To integrate Kenya TradeNet System with a Payment Gateway that supports the levels of security applicable to the banking sector and applicable laws governing payments in Kenya. "
5	Is there an existing secondary site? Is it separate from the primary site? Is there an existing link between the two sites? - We	The payment gateway will interface with the primary system. Redundancy concerns of the primary system are being handled internally by KenTrade. Kindly

	should propose this in the solution as it is the best practice.	respond to the requirements as given in the tender document.
6	On the request to have the mobile, internet /online banking (does KENTRADE want us to leverage on the existing internet/ mobile banking of the banks or they would like a new application.	The Payment Gateway services provider should have established services / infrastructure with banks as given in the tender document. See Table in part 5 of additional technical requirements;
7	What specific services will the banks be providing to their customers/ partners on behalf of Kentrade?	The banks will be playing the role of collection of payments and remission of the same to the respective Government Agencies.

**The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.**

**CHIEF EXECUTIVE OFFICER**