



*Simplifying Trade Processes for Kenya's Competitiveness*  
**KENYA TRADE NETWORK AGENCY (KENTRADE)**  
Embankment Plaza – First Floor P.O. Box 36943-00200-NAIROBI  
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[procurement@kentrade.go.ke](mailto:procurement@kentrade.go.ke)

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**ADDENDUM No IV**

**TENDER NO.      KTNA/OT/06/2019-2020**

**TENDER FOR PROVISION OF PAYMENT GATEWAY SERVICES FOR THE  
KENYA TRADENET SYSTEM**

**KENTRADE RESPONSE TO BIDDER QUERIES**

NO	QUERY	KENTRADE RESPONSE
I	Please advise on whether KenTrade will allow the successful bidder to charge the customers using the Payment Gateway a Convenience Fee towards sharing applicable costs with the procuring agent?	Kindly note that you are required to respond within the terms of reference in the tender document. Bidders shall not be allowed to introduce any new terms or conditions.

**The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.**

**CHIEF EXECUTIVE OFFICER**