



Simplifying Trade Processes for Kenya's Competitiveness
KENYA TRADE NETWORK AGENCY (KENTRADE)
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TENDER REF NO: KTNA/OT/05/2020-2021

TENDER FOR PROVISION OF AN ENTERPRISE RESOURCE PLANNING (ERP) SOLUTION.

ADDENDUM No. 3

No.	Query	KenTrade Response
1.	Please advise on the number of full system users from the 80 employees for licensing purposes since the other light users can access the system through a customized portal.	80 employees (30 super users and 50 normal users)
2.	Does KENTRADE already have the licenses for below? 1. Oracle Database Enterprise Edition, for 4 CPUs 2. Oracle Analytics Server for either 100 NUPs or 4 CPUs	Vendor to specify and provide all licenses required to run all layers of the solution to fulfil the tender requirements specified.
3.	Whether the Source code needs to be handed over..? If yes, how the handover process to be done? How the source code will be managed and maintained by KenTrade?	The bidder will be required to carry out knowledge transfer to KenTrade staff to enable internal support post contract period. Thus the need for system documentation and any other application resources that may include source code. It is not a must for source code to be provided – please check the wording of the requirement

		<p>on page 21 and 72 which says: “</p> <p>Source code OR application resources / documents”.</p> <p>At the minimum documentation (technical and user manuals - Soft/electronic copies) must be provided to help in understanding of the solution for ease of use and for support and maintenance purposes</p>
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The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.

CHIEF EXECUTIVE OFFICER