



KENYA TRADE NETWORK AGENCY (KENTRADE)
Embankment Plaza – First Floor P.O. Box 36943-00200-NAIROBI
Tel: +254 20 2795213; email: info@kentrade.go.ke ; procurement@kentrade.go.ke

TENDER REF NO: KTNA/OT/04/2024/2025

TENDER NAME: - TENDER FOR THE PROVISION OF SUPPORT AND MAINTENANCE SERVICES FOR THE ENTERPRISE RESOURCE PLANNING (ERP) SYSTEM.

ADDENDUM No.1

19/02/2025

KENTRADE wishes to **clarify** to all prospective bidders as per the table below: -

No	Clarification Questions	Response
1.	Could you confirm whether all the listed modules and their sub-modules have been fully implemented and are functioning within the core system or through portals?	
	i. HR Management Module	Fully implemented and functional
	ii. Finance and Accounting Module	Fully implemented and functional
	iii. Supply Chain Management Module	Fully implemented and functional, improvements required for the supplier management portal to ensure full functionality as per the TORS.
	iv. Project Management Module	Fully implemented and functional
	v. Internal Audit Module	Fully implemented and functional
vi. Performance Management Module	Fully implemented, improvements required to ensure full functionality as per the TORS	
2.	Implementation and Support Scope We have noted that some modules are stated as "implement and support," particularly regarding staff training and development. Kindly clarify whether this implies implementing the module from scratch and subsequently providing support throughout the contract period.	The modules stated as implement and support should be implemented from scratch and supported as per the TORS.
3.	BREP License Status Are the BREP (Business Ready Enhancement Plan) licenses fully paid and up to date?	Fully paid and perpetual. BREP renewal required.

4.	Kindly confirm the number of licenses currently in use	30 perpetual end user licenses
5.	Which ERP is this Oracle or SAP or Microsoft or IFS or others	The Agency runs a Microsoft Dynamics ERP.

All the other tender requirements remain the same.

CHIEF EXECUTIVE OFFICER